



ARMANDO ZINCKE

SYSTEM ADMINISTRATOR

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Goal-oriented, efficient, and resourceful SysAdmin and Marine Corps Veteran with a decade of IT experience and a passion to solve problems through explorative code. Creative and highly self-motivated team player that possesses an affinity for technology and customer-centric design with strong programming and scripting skills.

PROFESSIONAL EXPERIENCE

Unified Analytic | System Administrator | Mar 2020 - Present

- Administer software, hardware and network solutions to reduce technical debt by 15%
- System monitoring by creating custom scripts to generate daily error logs which induced higher visibility, tracking and resolutions.
- Implemented complete backup automation for Emails, Web files and production servers with PowerShell, Python, BASH and VBS
- Frequently worked adjacent duties on the development team to modify or create API's and proprietary source code
- Improved systems, backups and data redundancy to 80% coverage
- Server administration for on premise and cloud solutions

Practically Pocus LLC | Technical Analyst | Jan 2020 - Mar 2020

- Identify and implement system modifications to improve efficiency and reduce cost of operations by 15%
- Determine SOP for all IT technologies to create documentation.
- Manage, configure, and administer more than 50 desktops, laptops, tablets and smart phones
- Establish and manage E-mailing firewall to include filtering and redirection for optimal security

OPIE Software | IT Analyst | Mar 2019 - Jan 2020

- Engaged vendors to install and implement a new faxing system while training 35+ clients and employees
- Maximized equipment readiness by implementing a customized factory image for new hires with Dell
- Implemented e-mail phishing training and DNS security testing to achieve 94% on security score card
- Crafted monthly reports to track e-faxing and Dell system usage, leveraging BASH scripts and SQL queries
- Developed PowerShell and Python scripts to standardize all e-mail signatures, automate domain joins, silent software installs, and remote server logs

Santa Fe College | Lab Tutor | May 2018 - Mar 2019

- Tutored 40+ students in various computer programming courses from Databases, Object-Orientated programming and web applications, including SQL, C++, C#, Java, and jQuery
- Conducted quarterly equipment refreshers, software installs, and hardware fixes to maintain integrity and security of all labs and equipment in a Windows and Mac environment

United States Marine Corps | IT Administrative Specialist | Sep 2011 - Sep 2015

- Handled administrative and managerial tasks by managing databases, completing leave authorizations, and issuing identification cards to more than 750 Active Duty members and visitors
- Preparation and maintained command punishments, naval correspondence, travel orders, and directives

EDUCATION

Santa Fe College | Gainesville, Florida | 2021

*Bachelor of Science in Information Systems
Technology - Programming Emphasis*

Santa Fe College | Gainesville, Florida | 2020

Associate of Science in Programming and Analysis

Miami Dade College | Miami, Florida | 2016

Associate Pathway in Computer Engineering

TECHNICAL SKILLS

- **Programming/Scripting:** Python, PowerShell, BASH, JavaScript, jQuery, Node.js, SQL, HTML5 & CSS3
- **Industry:** Project Management, Server Management, Active Directory
- **Software:** Installation, Debugging, Microsoft suite, WordPress, Hyper-V, JIRA, Confluence
- **OS:** Windows, Exchange Server, Linux distros, MacOS/iOS
- **Network:** Configurations, Servers, Routers, TCP/IP Protocols, DNS, IIS, Firewall and VoIP